



UBMD Orthopaedics and Sports Medicine now offering a free physician consultation line

UBMD Orthopaedics and Sports Medicine is continuing its commitment to care for the WNY community by providing a free physician consultation phone line for the public. This service has been created to address semi-urgent orthopaedic issues and keep people who are concerned about accessing healthcare at this time at ease.

Essentially, anyone can call the phone line, even if they aren't a patient of UBMD Orthopaedics and Sports Medicine or don't have insurance.

When the line is called, people will be connected to a patient service representative who will gather some basic information about their issue. Then, shortly after, the person will receive a call back from one of UBMD Orthopaedics and Sports Medicine's physicians. The physician will then give the patient information and advice regarding their orthopaedic issue.

If the issue is more involved and requires a telemedicine appointment or in-office visit, a patient service representative will reach back out to the person once the physician call has been completed to set up the appointment. At this point, they will need to collect insurance information.

People can call 716.906.5951 Monday through Friday between 9 a.m. and 5 p.m. to utilize this service. We are still urging people to go to our UB OrthoCare service if their orthopaedic injury is of a more urgent nature.