

Payer	LOB	Codes	Modifier	Waiver Effective Dates	Originating Site Waiver	Cost-Share Waiver	Reimbursed FFS?	AWV allowed via TM (G0438 and G0439)?	Annual Preventative Physical allowed via TM?	Use E/M billing for audio-only?	Links	Last Site Review Date	Notes
Blue Cross Blue Shield of WNY	Medicare Advantage, Medicaid, Commercial	98966-98968, 98970-98972, 99421-99423, 99441-99443, G2010, G2012, G2061-G2063	N/A	3/17/20- indefinitely	Yes	Yes	Yes	Yes (must use A/V)	Yes	Yes	BCBS of WNY COVID-19 Landline Page	4.30.20 KB	Also relaxing the video component and will reimburse for telephonic E&M at the same rate as a video of office visit (must still have SOAP note in EMR); confirmed PVAT can be performed via TM
		E/M Codes (must also use POS 02)	95, GT, or GQ										
Fidelis	Medicaid, CHP, Medicare Advantage, QHP/EP	99211, 99441-99443	N/A	3/14/20 - indefinitely	Yes	Yes	Unknown	Yes (must use A/V)	Unknown (Awaiting response)	No- bill 99441-99443	Fidelis COVID-19 Provider Updates	4.15.20 KB	
		E/M Codes (must also use POS 02)	95, GT, or GQ										
IH	Commercial, Self-Funded, Medicare, State Products	99211, 99421-99423, 98970-2*, 99441-99443, 99446-99452*, 99453-4*, 99457-99458*, 99473-4*, 99091, G2010*, G2012*, G2061-3*, G0425-G0427 * - Not Covered for Medicaid	N/A	Effective 3/13/20 for Commercial and Medicare; State programs 3/1/20, through end of State of Emergency	Yes	Partial - no mbr liability for commercial, mcare, state. Self-funded varies.	Yes	Yes (must use A/V)	Yes	No- bill 99441-99443	https://www.independenthealth.com/Provider/COVID-19/CoronavirusProviderUpdates/IHA/Policy and Fee Schedule	5.13.20 KB	Retracted temporary FFS payment for capitated agreements- have moved to an increased month cap rate
		E/M Codes (must also use POS 02)	95, GT, or GQ										
NYS Medicaid FFS		99211, 99441-99443, G2010	N/A	3/13/20 through end of current State of Emergency	Yes	Yes	Yes	N/A	Unknown	No- bill 99441-99443	Medicaid Update – New York State Department of Health	5.13.20 KB	Phone codes apply to new and established patients
		E/M Codes (must also use POS 02)	95, GT, or GQ										
Medicare FFS		99421-99423, 99441-99443, 98966-98968, G2010, G2012, G2061-G2063	N/A	3/6/20 through end of current State of Emergency	Yes	Flexible	Yes	Yes (may use audio only)	N/A	No- bill 99441-99443	MEDICARE TELEMEDICINE HEALTH CARE PROVIDER FACT SHEET CMS	5.13.20 KB	All codes plicable to new/est patients; also, phone only visits must be billed with CPT codes 98966-98968 and CPT codes 99441-99443; AWV allowed via phone only
		E/M Codes (must also use POS 02)	95, GT, or GQ										
UHC	Medicare Advantage, Medicaid, Commercial	99421-99423, G2010, G2012, G2061-G2063	N/A	3/13/20- 6/18/20 May extend if necessary	Yes	Yes	Unknown	Yes (may use audio only)	Yes	Yes for Medicaid and Commercial; Medicare only bill 99441-99443	Provider Telehealth Policies	5.15.20 KB	Site restrictions waived, audio-only visits must be billed as E/M- UHC does not pay for phone only visits 99441-99443
		E/M Codes (must also use POS 02)	95, GT, GQ, or GO										
Univera	Medicare Advantage, Medicaid, Commercial	98966-98968, 98970-98972, 99421-99423, 99441-99443, 99451-99452, G2010, G2012, G2061-G2063	N/A	3/13/20 through end of current State of Emergency	Yes	Yes	Under review as of 4.2.20	Yes (may use audio only)	No	Yes	Telehealth Visits During the COVID-19 State of Emergency	5.13.20 KB	CDE services under review, but advising that in general if you can bill face to face then you can render via TM; E&M services for MCR and Comm ONLY may be delivered via audio only- must use -GQ for audio only and -95 for A/V
		E/M Codes (must also use POS 02)	95, GT, GQ, or GO										
Well Care	Medicare Advantage, Medicaid, Commercial	99421-99423, 99441-99443, 99446-99449, 99451-99452, G2010, G2012	N/A	3/17/20-6/30/20	Yes	Yes	Unknown	Yes (must use A/V)	Yes	No- bill 99441-99443	WellCare COVID-19 Updates	5.13.20 KB	
		E/M Codes (must also use POS 02)	95, GT, or GQ										
YourCare	Medicaid, CHP, QHP/EP	99441-99443	N/A	3/13/20 through end of current State of Emergency	Yes	Yes	Unknown	Yes (must use A/V)	Yes	No- bill 99441-99443	YourCare COVID-19 Updates	5.13.20 KB	New billing guidance issued 4.1.20, mirrors NYS DOH
		E/M Codes (must also use POS 02)	95, GT, or GQ										